



## **Winter Ski Season 2018**

**Hotel Room and Apartment  
Accommodation Rates**

***Booking & Cancellation Conditions***

5 Breathtaker Road, Mt Buller, VIC 3723  
Tel: 03 5777 6396 Fax: 03 5777 6127  
E-mail: [reservations@pensiongrimus.com.au](mailto:reservations@pensiongrimus.com.au)  
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# Hotel Pension Grimus

## 2018 HOTEL ROOM RATES

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<b>WINTERFEST:</b>	Friday June 8 – Thursday June 21 <b>(Kids Stay Free)</b>
<b>MIDWEEK SAVER:</b>	Sunday July 22 – Thursday July 26 Sunday August 26 – Thursday August 30 Sunday September 2 – Thursday September 6 <b>(Kids Stay Free)</b>
<b>PEAK:</b>	Friday June 22 – Saturday September 1
<b>SPRING:</b>	Friday September 7 – Saturday September 29 <b>(Kids Stay Free)</b>
<b>MIDWEEK (M/W):</b>	SUNDAY – THURSDAY INCL
<b>WEEKEND (W/E):</b>	FRIDAY & SATURDAY INCL

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### RATES QUOTED ARE PER ROOM PER NIGHT TWIN SHARE

Includes **FULL BREAKFAST** for Peak & Midweek Saver and **CONTINENTAL BREAKFAST** for Winterfest & Spring

	DAILY MIDWEEK			DAILY WEEKEND		
	Twin	ExCh	ExAd	Twin	ExCh	ExAd
<b>WINTERFEST</b>	<b>JUNE 8 – 21 (Kids Stay Free)</b>					
Alpine Spa	340	n/a	n/a	370	n/a	n/a
Chalet Spa	440	Free	105	475	Free	105
Balcony Spa	460	Free	105	495	Free	105
<b>MIDWEEK SAVER</b>	<b>JULY 22 - 26, August 26 – August 30, September 2 – September 6 (Kids Stay Free)</b>					
Alpine Spa	425	Free	n/a	n/a	n/a	n/a
Chalet Spa	535	Free	105	n/a	n/a	n/a
Balcony Spa	570	Free	105	n/a	n/a	n/a
<b>PEAK</b>	<b>JUNE 22 – SEPTEMBER 1</b>					
Alpine Spa	470	n/a	n/a	495	n/a	n/a
Chalet Spa	595	95	105	635	95	105
Balcony Spa	640	95	105	675	95	105
<b>SPRING</b>	<b>SEPT 7 – 29 (Kids Stay Free)</b>					
Alpine Spa	340	n/a	n/a	370	n/a	n/a
Chalet Spa	440	Free	105	475	Free	105
Balcony Spa	460	Free	105	495	Free	105

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### RATES ARE PER ROOM PER NIGHT TWIN SHARE

Includes **FULL BREAKFAST** in Peak & Midweek Saver and **CONTINENTAL BREAKFAST** in Winterfest & Spring

- Single Occupancy - Room rate less 10%
- Alpine Spa Rooms - Max 2 Pers
- Chalet or Balcony Spa Rooms - Max 3-4 Pers
- Midweek: Sunday-Thursday    Weekend: Friday & Saturday
- Rates include complimentary use of sauna, spa, plunge pool, internet facilities
- Check In: Guaranteed by 4.00pm                      Check Out: 10.00am
- **PLEASE NOTE:** Every effort is made to make rooms available as soon as possible after arrival, however, as we cannot guarantee room availability before 4:00pm, change facilities and secure luggage storage are available.

### CHILD RATES:

- 0-2 years: free of charge if sharing with two adults & using existing bedding
- 3-14 years: child rate if sharing with 2 adults in same room & using existing bedding
- **Children stay free Winterfest, Spring & Midweek Saver when sharing with 2 adults in same room & using existing bedding**

### EXTRAS: **Minimum of 24 hours notice required**

- **Rollaway Bed Fee:** \$105.00 pp pn (including full breakfast)
- **Cot Fee:** \$40 per night

# Hotel Pension Grimus

## 2018 APARTMENT RATES

<b>WINTERFEST:</b>	Friday June 8 – Thursday June 21 <b>(Kids Stay Free)</b>
<b>MIDWEEK SAVER:</b>	Sunday July 22 – Thursday July 26 Sunday August 26 – Thursday August 30 Sunday September 2 – Thursday September 6 <b>(Kids Stay Free)</b>
<b>PEAK:</b>	Friday June 22 – Saturday September 1
<b>SPRING:</b>	Friday September 7 – Saturday September 29 <b>(Kids Stay Free)</b>
<b>MIDWEEK (M/W):</b>	SUNDAY – THURSDAY INCL
<b>WEEKEND (W/E):</b>	FRIDAY & SATURDAY INCL

**PRICES ARE PER APARTMENT PER NIGHT - Accommodation Only, No Meals, Serviced Daily**

	WINTERFEST		MIDWEEK SAVER	PEAK		SPRING	
	M/W	W/E		M/W	W/E	M/W	W/E
ASPEN (2 pers, 1 bdrm, 1 bth)	430	465	610	680	715	430	465
VAIL (4 pers, 2 bdrm, 1 bth)	605	655	860	960	1010	605	655
SCHRUNS (4 per, 2 bdrm, 1 bth)	710	765	1005	1120	1180	710	765
ST ANTON (4 per, 2 bdrm, 1 bth)	710	765	1005	1120	1180	710	765
WHISTLER (4 per, 2 bdrm, 2 bth)	860	930	1215	1360	1430	860	930
ST CHRISTOPH (6 per, 3 bdrm, 2bth)	990	1070	1400	1560	1650	990	1070
ST MORITZ (6 per, 2 bdrm, mezz, 2bth)	1290	1400	1830	2045	2150	1290	1400
BANFF (8 per, 3 bdrm, 3bth)	1490	1615	2110	2355	2480	1490	1615
MONTAFON (8 per, 3bdrm, mezz, 2bth)	1560	1690	2210	2470	2600	1560	1690
CHAMONIX (4 bdrm, 3bth) 6- 8 pers	1365	1495	1930	2155	2270	1365	1495
CHAMONIX – Up to 4 Ex Pers @ pp	105	105	105	105	105	105	105

### SECURITY BOND

Apartment reservations require a Security Bond of \$750 payable on arrival at the hotel either by credit card. Persons booking accommodation are responsible for any loss or damage to it. The bond is additional to the cost of the reservation and is fully refundable 5-7 days after departure providing the property is left in a **clean, tidy and undamaged condition**. Key cards will not be issued until the Security Bond is processed. For further information please contact Hotel Pension Grimus.

### KITCHEN

Full kitchens are available for the use of guests in all apartments. However, kitchens are not serviced and it is the responsibility of the guests if they elect to use the kitchen, to leave it as it was found or a **cleaning charge of up to \$400.00 may be incurred**.

### EXTRAS:

**Minimum of 24 hours notice required**

**Rollaway Bed:** \$65.00 per person per night – (accommodation only)

**Cot Fee:** \$40.00 per night

### BREAKFAST:

Apartment guests wishing to book in for breakfast at Kaptans Restaurant, must do so the evening prior.

**Full Breakfast** in Peak Season & Midweek Saver - Adults \$40.00 Child 6-14 yrs \$30.00 Child 3-5 yrs \$20.00

**Continental Breakfast** in Winterfest & Spring – Adults \$28.00 Child 6-14 yrs \$18.00 Child 3-5 yrs \$12.00

# Hotel Pension Grimus

## BOOKING & CANCELLATION CONDITIONS 2018



### PAYMENT:

**ONLINE:** Full payment is required at the time of booking by credit card

**DIRECT:** Reservations of 1-3 nights - 100% payable within 7 days of booking being made  
Reservations of 4 nights or more - 50% payable within 7 days of booking being made

**FINAL BALANCE** Hotel rooms – due 4 weeks prior to arrival date  
Apartments - due 8 weeks prior to arrival date

### PAYMENT OPTIONS:

1) **Direct Debit** – Only for direct bookings

2) **Credit Card** – Transaction fees apply. Mastercard & Visa 1% and American Express 1.6%

### CANCELLATIONS:

1) **Up to 4 weeks** (hotel rooms) **and 8 weeks** (apartments) prior to arrival date, written cancellations are accepted and refunds of deposits given subject to a cancellation fee of 10% of the total tariff. Requests for change of reservation dates are accepted subject to availability and payment of an amendment fee of \$50.00.

2) **Within 4 weeks** (hotel rooms) **and 8 weeks** (apartments) prior to arrival date, cancellations or requests for change of reservation dates are not accepted and no refunds will be given unless ski guarantee related.

3) In relation to Ski Guarantee related cancellations, third party booking agents and travel agents may deduct a handling fee. Travel agent booking fees or commissions payable are not refundable. **Credit card transaction fees are not refundable.**

**INSURANCE:** We strongly recommend travel insurance against the loss of deposit in the event of having to cancel your reservation for whatever reason. For further information on snow travel insurance please go to <https://www.1cover.com.au/ski-travel-insurance/>

### ONLINE RESERVATIONS:

Please check that the number of persons, adults AND children you have booked for is accurate. It is against health, safety & fire regulations to have more than the allowed capacity of persons per hotel room or apartment. We may not be able to accommodate any additional unadvised guests who will then have to source accommodation elsewhere. No refund will be given if the entire reservation has to be forfeited for non-compliance with this regulation.

### WEEKEND RESERVATIONS

It is hotel policy to only accept weekend bookings that include the Friday & Saturday night. This may be varied in some instances on approval by management.

### BREAKFAST – Hotel Room Guests

**Full Breakfast** is included in Peak & Midweek Saver seasons

**Continental Breakfast** is included in Winterfest & Spring Seasons

### BREAKFAST – Apartment Guests

Apartment guests wishing to book in for breakfast at Kaptans Restaurant, must do so the evening prior.

**Full Breakfast** in Peak & Midweek Saver Seasons - Adults \$40.00 Child 6-14 yrs \$30.00 Child 3-5 yrs \$20.00

**Continental Breakfast** in Winterfest & Spring Seasons – Adults \$28.00 Child 6-14yrs \$18.00 Child 3-5yrs \$12.00

### APARTMENTS – SECURITY BOND

**Apartment reservations require a Security Bond of \$750 payable on arrival at the hotel either by credit card.** Persons booking accommodation are responsible for any loss or damage to it. The bond is additional to the cost of the reservation and is fully refundable 5-7 days after departure providing the property is left in a *clean, tidy and undamaged condition*. Keycards will not be issued until the Security Bond is processed.

**APARTMENT KITCHENS** Full kitchens are available for the use of guests in all apartments. However, kitchens are not serviced and it is the responsibility of the guests if they elect to use the kitchen, to leave it as it was found or a **cleaning charge of up to \$400.00 may be incurred.**

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## Hotel Pension Grimus

### BOOKING & CANCELLATION CONDITIONS 2018

**CHECK IN:** Guaranteed by 4:00pm

**CHECK OUT:** 10:00am

Every effort is made to make rooms available as soon as possible after arrival, however, as we cannot guarantee room availability before 4:00pm, change facilities and secure luggage storage are available.

### SNOW GUARANTEE 2018

#### **SNOW GUARANTEE PEAK SEASON** Valid Saturday 30 June to Sunday 2 September inclusive.

The Snow Guarantee applies if at least **Four** of the following lifts are not operating for skiing – Blue Bullet & ABOM PLUS any two of Wombat, Skyline, The Fox, Summit, Howqua, Koflers or Northside Express.

#### **SNOW GUARANTEE OFF PEAK SEASON**

##### Valid Saturday 9 June to Friday 29 June inclusive & Monday 3 September to end ski season.

The Snow Guarantee comes into effect if at least Blue Bullet Lift is not operating for skiing.

If the Snow Guarantee lifts aren't operating for skiing as detailed above in the two days before you arrive, you can contact Hotel Pension Grimus, or your booking agent, to change your booking to a later date or cancel your booking and get a refund. *Customers cannot take advantage of Snow Guarantee on the day of their scheduled arrival or during their stay.*

#### **SNOW GUARANTEE EXCLUSIONS**

The Snow Guarantee only applies if the lifts aren't operating due to insufficient snow cover. It does not apply where the lifts are not operating due to:

- Lift closure due to weather conditions other than insufficient snow, e.g. wind or ice
- Lift closure due to mechanical breakdowns or equipment failure.
- The Snow Guarantee also does **not** apply to the following:
- Lift access, lessons and rental products purchased on-mountain
- Lift access, lessons and rental products purchased on the Mt Buller eStore or App.  
These products are sold subject to terms and conditions detailed in the eStore;
- Commissions payable to Travel Wholesalers and Travel Agents

#### **SNOW GUARANTEE REFUND PROCEDURE:**

Customers wishing to apply for a valid Snow Guarantee cancellation, **must do so in writing between 48 hours prior and up to 5pm on the day before they are scheduled to arrive.** Refunds will be made to the customer within the current snow season and no later than 30 days past the close of the season.

#### **RATES & SERVICES**

All rates and services are subject to change without notice at the operator's discretion.

#### **HOTEL PENSION GRIMUS**

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